



Angel Palace
General Trading & Contracting (APG)

2024 Company Profile

Take your business
to the next level

**Global Roots
Global Solutions**
www.apgtcontracting.com

Its not about ideas, it's about making ideas happen

At the heart of our company lies a commitment to our clients, ensuring their needs are met with excellence in the field of information technology. Through the application of cutting-edge technology and innovative methodologies, we craft solutions that are not only cost-effective but also tailored to the specific requirements of our clients.



Table of Contents

04	About Us
05	CEO Statement
06	Our Vision, Our Mission
07	Our Values
08	Products & Services
16	Industry Focus
24	Trusted Technology Partners
26	Our Clients
28	Reasons Why Work With Us
29	Our Reach

About us

A Legacy of Excellence Since 2005

Angel palace is an Information Technology company established in 2005, specializing in delivering innovative and reliable IT solutions to businesses across various industries. Since its foundation, the company has been committed to providing high-quality technology services that support digital transformation and operational excellence

Driving Technology Forward

With nearly two decades of experience in the IT sector, Angel palace has built a strong reputation for delivering customized software solutions, IT consulting services, system integration, and technical support. Our approach focuses on understanding client needs and providing scalable, efficient, and cost-effective solutions that enhance business performance

Commitment to Excellence

At Angel palace, we combine technical expertise with strategic insight to help organizations navigate the evolving digital landscape. Our team of skilled professionals leverages the latest technologies and best practices to ensure reliable implementation, sustainable growth, and long-term client success

Leading IT Solutions

Angel palace is a leading Information Technology (IT) firm dedicated to delivering innovative solutions and exceptional services to clients worldwide. With 21 years of experience, we have established ourselves as a trusted partner for businesses seeking reliable and cost-effective IT solutions

Our team of skilled professionals, with extensive experience in Kuwait, brings expertise to every project. We use the latest technologies and best practices to create solutions that drive business growth and success

Over the years, we have served a diverse range of clients in various industries. Our commitment to excellence and customer satisfaction has earned us a reputation for delivering results that exceed expectation



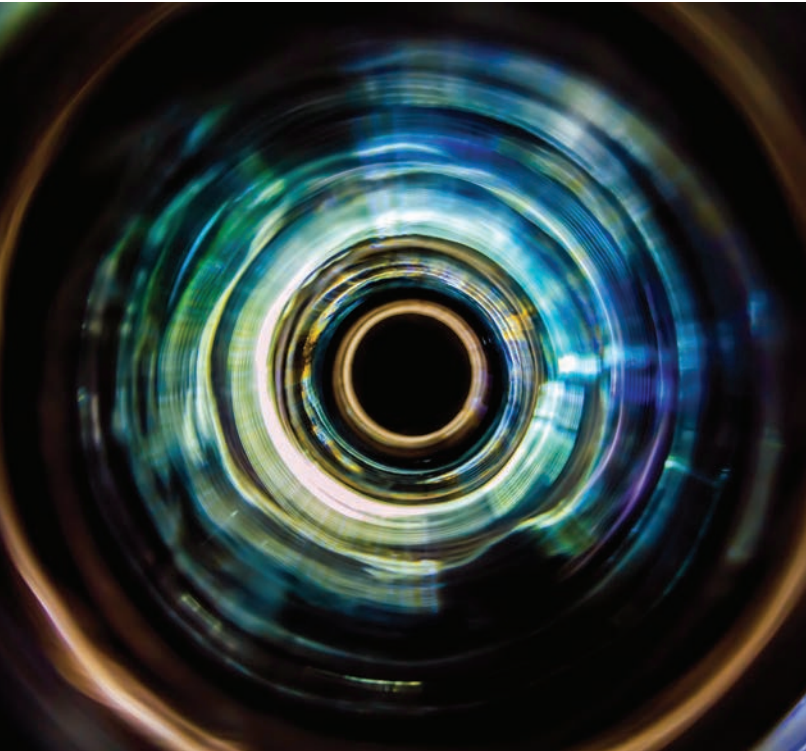
CEO statement

We are dedicated to leveraging our expertise in information technology to drive innovation and deliver exceptional solutions to our clients. Our commitment to excellence, combined with our deep understanding of the diverse industries we dserve, enables us to tackle complex challenges an ncreate significant value. With a steadfast focus customer satisfaction and continuous improvement, we take pride in leading technological advancements and guiding organizations through the digital landscape with confidence and success. As CEO, I am genuinely excited about the opportunities ahead and confident in our team's ability to continue providing world-class services that empower our clients to achieve their strategic goals.

We are driven by a passion for cultivating long-term partnerships founded on trust and mutual respect. Our success is not only measured by the innovative solutions we deliver but also by the enduring relationships we forge with our clients and stakeholders. We believe in transparency, open communication, and a collaborative approach that ensures alignment with our clients' evolving needs and aspirations. Looking ahead, our commitment to excellence remains steadfast. We will continue investing in our people, technology, and processes to maintain our position as a trusted advisor and industry leader, delivering sustainable value and driving positive change in the markets we serve.

Best Regards
CEO

Our Vision



Our vision is to be the premier systems integration partner across the Middle East, transforming businesses through the power of technology. We are dedicated to providing innovative, customized solutions that enable our clients to excel in an increasingly digital and interconnected world. By seamlessly integrating advanced technologies, we help organizations streamline operations, enhance productivity, and achieve sustainable growth. Our goal is to empower our clients to turn complex challenges into opportunities and to thrive in the dynamic landscapes of the region.

As leaders in the industry, we are committed to setting the benchmark for quality, reliability, and customer satisfaction. We aim to foster long-term partnerships grounded in trust and mutual success, driving significant impact and progress within the communities we serve. By maintaining a deep understanding of the regional markets and continuously embracing innovation, we aspire to lead the way in technological integration, ensuring our clients remain competitive and at the forefront of their industries.

Our Mission

Technology enablement will always be our mission as we believe it's our message to develop society. From here, we can expand regionally to support the vision, relationships, politics, and economic growth of Kuwait, Egypt, and Saudi Arabia, and beyond as we grow into new markets.



Our Values

Our values are the compass that directs our path forward. We prioritize authenticity in all relationships and operations, ensuring transparency and reliability in every interaction. Our dedication to continual improvement drives us to innovate and adapt, staying responsive to the evolving needs of our clients and industry. These values are the core of our identity, shaping our commitment to delivering reliable solutions and fostering long-term partnerships built on trust and mutual respect.

Collaboration

We foster a culture of collaboration and teamwork, working closely with our clients to achieve shared goals.

Integrity

We conduct our business with honesty, transparency, and integrity, earning the trust and respect of our clients and partners.

Excellence

We strive for excellence in everything we do, delivering quality solutions that meet the highest standards.

Innovation

We embrace innovation and creativity, continuously seeking new ways to improve and enhance our services.



Discover Our Guiding Principles That Shape Everything We Do.

What we offer

Products & Services

Our solutions are designed to streamline operations and drive efficiency, enabling businesses to achieve cost savings and maximize productivity.



IT Infrastructure Solutions

Our IT infrastructure solutions ensure robust, secure, and scalable networks to support your business operations and growth

- Network & Security Solutions
- Wireless Network Solutions
- Datacenter Solutions (DC)
- Disaster Recovery Solutions (DR)
- Server Storage Solutions





Low Voltage Solutions

We offer comprehensive low voltage systems that enhance security, communication, and automation in both commercial and residential environments.

- Access Control Systems
- Video Surveillance Systems (CCTV)
- Thermal Technology
- IP Telephony Systems
- Fire Detection & Alarm Systems
- Structured Cabling
- Voice Systems
- IP Intercom Systems
- Public Address Systems
- Conference Solutions
- Audio Visual Solutions
- Smart Home Solutions
- Automation Systems
- Parking Management Systems
- Building Management Systems (BMS)



Your Home, Smarter and More



Connected



Product & Services (Continued)

We offer a broad range of innovative services designed to transform your business operations.



Computing Solutions

We provide a wide range of computing devices and peripherals to meet the diverse needs of modern workplaces.

- Desktops
- Laptops
- Tablets
- Monitors
- Printers
- Scanners





Cybersecurity Solutions

We deliver comprehensive cybersecurity solutions to protect your digital assets and ensure the integrity of your IT environment.

- Endpoint Protection
- Penetration Testing
- Anti-Ransomware Solutions
- SIEM Monitoring
- Incident Response Platforms
- Identity and Access Management (IAM)
- Data Loss Prevention (DLP)
- Threat Intelligence
- Vulnerability Management
- Firewall and Intrusion Prevention Systems (IPS)
- Compliance Management



Product & Services (Continued)

Discover more of what we offer.



Professional Services

Our Professional Services offer expert guidance and support to help you navigate the complexities of digital transformation, project management, and IT consulting. We provide tailored solutions that empower your business to thrive in a competitive landscape, leveraging our deep industry knowledge and specialized expertise.

- Consultation Services
- Digital Transformation Services
- Training Services
- Logistics Solutions
- Project Management Services
- Outsourcing Solutions
- Customer Support Services



Application Development

Our application development solutions are thoughtfully crafted to deliver customized applications that address the unique needs of your business. By leveraging cutting-edge technology and deep industry expertise, we create applications that are robust, scalable, and perfectly aligned with your strategic objectives.

- Web Designing Services
- Microsoft Solutions & Services
- Learning Management Systems (LMS)
- Identity Management Solutions
- Healthcare Information Systems (HIS)
- Online Travel Agency (OTA) Solutions



Help Desk Solutions

We provide dedicated support services to ensure the smooth operation and maintenance of your IT systems. Our Help Desk Solutions are designed to offer prompt, effective assistance and management for all your IT needs, ensuring minimal downtime and maximizing productivity.

- Maintenance & Support
- IT Service Management (ITSM)
- Service Level Agreements (SLA)
- 24/7 Technical Support
- Remote Support Services
- Ticket Management and Tracking
- Incident and Problem Management
- User Training and Documentation



IPTV, OTT, & VOD Solutions

We offer cutting-edge IPTV, OTT, and VOD solutions to deliver high-quality streaming content to your audience.

- IPTV (Internet Protocol Television)
- OTT (Over-the-Top) Solutions
- VOD (Video on Demand) Solutions



Industry Focus

We specialize in delivering advanced information technology solutions tailored to meet the specific needs of various industries. Our expertise enables us to provide innovative products and services that drive operational excellence and digital transformation. Here's a look at the key industries we serve and how we help each sector leverage the power of IT

:Industries We Serve



Energy and Utilities

We empower the Energy and Utilities sector with IT solutions that enhance efficiency, reliability, and sustainability. Our offerings include:

- **Oil & Gas**
IT systems to optimize operations, monitor safety, and streamline processes.
- **Renewable Energy**
Technologies to manage and integrate renewable energy sources effectively.
- **Utilities**
Solutions for efficient management of electricity, water, and gas distribution.



Communication and Technology

In the fast-paced Communication and Technology sector, we provide cutting-edge solutions to keep your business connected and competitive:

- **Telecommunications**
Advanced IT infrastructure to support seamless communication and network management.
- **Information Technology**
Comprehensive IT services, from system integration to cloud solutions, tailored to your needs.

Government and Public Sector

We support Government and Public Sector entities with IT solutions that enhance service delivery and operational efficiency:

- **Government Agencies**
Digital transformation solutions to improve administrative processes and citizen services.
- **Public Services**
IT systems that streamline the management and delivery of essential public services.



Industry Focus Continued

Education and Training

We empower educational institutions and training organizations with technology that enhances learning and operational effectiveness:

- **Schools and Universities**
IT solutions for academic management, e-learning platforms, and campus administration.
- **Training Institutes**
Systems to support professional development, training delivery, and certification management.



Healthcare and Pharmaceuticals

Our IT solutions for Healthcare and Pharmaceuticals enhance patient care, efficiency, and regulatory compliance:

- **Hospitals and Healthcare Providers**
Integrated systems for patient management, electronic health records, and telemedicine.
- **Pharmaceuticals**
Technologies to support research and development, supply chain management, and compliance.

Engineering and Manufacturing

We deliver IT solutions to Engineering and Manufacturing firms that enhance productivity, quality, and operational efficiency:

- **Engineering Firms**
Software solutions for project management, design collaboration, and workflow optimization.
- **Manufacturing Industries**
Systems for production management, quality control, and supply chain integration.

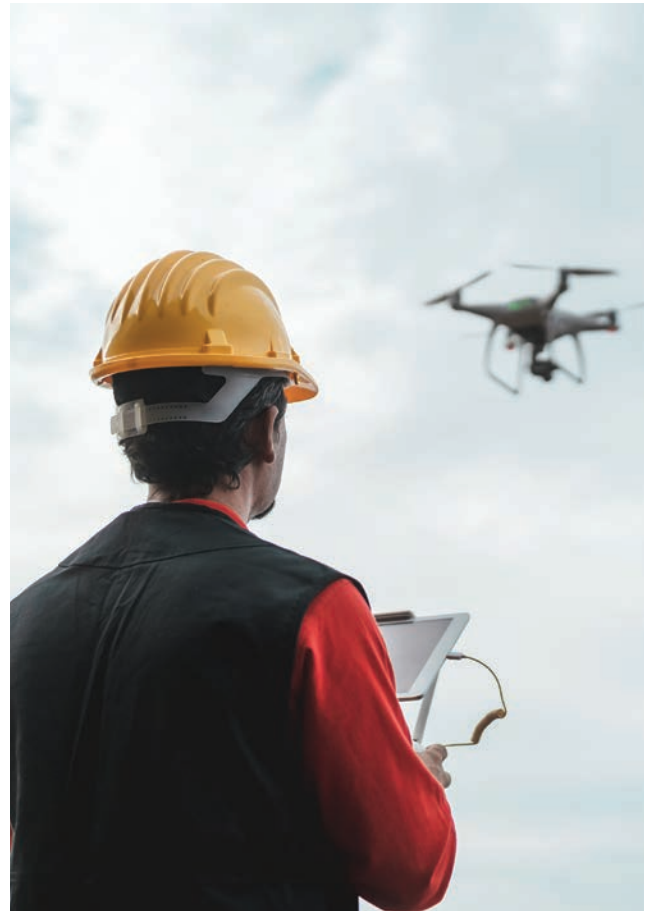




Real Estate and Property Management

Our IT solutions for Real Estate and Property Management help streamline operations, enhance customer satisfaction, and improve asset management:

- **Property Developers**
Technologies for project planning, sales management, and marketing automation.
- **Property Management Companies**
Systems to manage tenant relationships, maintenance, and financial operations.



Construction and Infrastructure

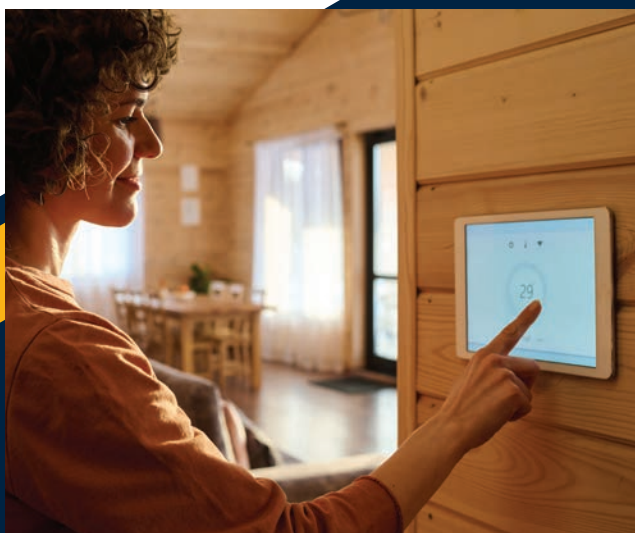
We support Construction and Infrastructure companies with IT solutions that enhance project management, collaboration, and operational efficiency:

- **Construction Companies**
Software for project planning, cost control, and on-site management.
- **Infrastructure Development**
Technologies to support the development and maintenance of critical infrastructure projects.

Residential Sector

In the Residential Sector, we offer range of IT solutions that enhance the management and livability of homes and communities:

- **Homeowners**
Smart home technologies to improve comfort, security, and energy efficiency.
- **Residential Communities**
IT systems to manage community amenities, communication, and services.



Finance and Banking

Our IT solutions for Finance and Banking enhance security, efficiency, and customer engagement in a rapidly evolving market:

- **Banking and Financial Institutions**
Secure and scalable systems for transaction management, customer service, and compliance.
- **Insurance**
Solutions to streamline claims processing, policy management, and customer interaction.





Training Super Heroes

We specialize in delivering **PeopleCert** certifications, led by our talented training team and Dr. Amr Okasha, the sole certified PeopleCert trainer in Kuwait. Our expertise ensures high quality training, empowering professionals with globally recognized certifications and enhancing their career development

Expert-Led Training
Customized Learning Experience
Commitment To Excellence

We Provide Training For ITIL 



Our unique values

Expert-Led Training: We provide unparalleled training expertise, ensuring participants receive the most effective and up-to-date instruction

Customised Learning Experience: We tailor our training programs to meet the specific needs of each organisation and individual, ensuring practical knowledge that can be immediately applied in the workplace

Commitment to Excellence: Our commitment to excellence is reflected in high pass rates and positive feedback, making us the trusted choice for PeopleCert certification training in the region

ITIL Certification Emerges as a Priority for IT Professionals



ITIL® (Version 5): What's New, Why It Matters, and What Professionals Should Know?





Trusted Technology Partners

Powering
Your
Success
with
Industry
Leaders



Delivering Excellence Through Strategic Collaboration



Our Clients

Building Trust and Delivering Excellence

At APG, we pride ourselves strong, on building long-lasting relationships with our clients. Our commitment to delivering exceptional IT solutions has earned us the trust and loyalty of numerous businesses and organizations across various sectors. Here are some of the esteemed clients we have had the privilege to work with.





Reasons why work with us!

- **Expertise and Experience**

Our team's extensive industry experience ensures you receive top-notch, tailored solutions.

- **Customer-Centric Approach**

We prioritize your needs and success, delivering solutions that exceed expectations.

- **Innovative Solutions**

We incorporate the latest technologies to provide cutting-edge, efficient solutions.

- **Comprehensive Services**

From start to finish, we cover all aspects of your project with our full-service offerings.

- **Scalable and Flexible**

Our solutions grow with you, adapting to your changing business needs.

- **Proven Track Record**

Our history of successful projects and satisfied clients highlights our reliability and effectiveness.

- **Strategic Partnerships**

We partner with leading tech providers to offer the best solutions in the market.

- **Commitment to Excellence**

Quality and excellence are central to our service delivery.

- **Security and Reliability**

We prioritize the security and reliability of your data and systems.

- **Long-Term Partnership**

We aim to be a lasting partner, providing ongoing support as your business evolves.

Our Reach

We open business opportunities...
in the international market.



EGYPT

P: 002 012 273 89 700
E: info.eg@apgtcontracting.com

SAUDI ARABIA

P: 00966 5999 66 234
E: info.ksa@apgtcontracting.com

KUWAIT

P: 00965 50 888 109
E: info@apgtcontracting.com

www.apgtcontracting.com

**Take your
business to
the next level.**



www.apgtcontracting.com